

Next Stop News

May 2019

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Rider Alert

Major Bus Service Changes Effective September 8, 2019

SacRT continues to move forward with plans to roll-out a new bus network, which will launch on Sunday, September 8, 2019. There are adjustments to almost every bus route.

The new bus system is user-friendly and has more direct routes.

The SacRT Forward outreach team is back out riding all the affected routes, to talk with riders about the future changes and improvements. In the coming weeks, we will launch the SacRT Forward Outreach bus and will be at different community events to share information and offer trip planning assistance on the new bus network.

Visit sacrt.com/sacrtforward to view all the bus route changes, a fact sheet on the project and to sign up to receive updates on the project.

September Service Changes:

(Changes effective, Sunday, September 8, 2019)

Major Service Improvements

Bus Routes: 1, 11, 13, 15, 19, 21, 23, 25, 26, 34, 38, 51, 56, 61, 62, 67, 68, 72, 75, 81, 82, 84, 86, 87, 88 and 93

All Day Bus Service to Peak Hour

Bus Routes: 2, 5, 6, 34, 113 (new route) and 161 (new route)

Discontinued Bus Routes (most service will be covered by new routes)

Bus Routes: 22, 24, 28, 47, 54, 55, 65, 74, 80 and 95

New Route Numbers

Bus Routes: 3 (103), 7 (107), 29 (129), and 103 (193)

Minor or No Route Changes

Bus Routes: 30, 33, 109, 170, 171, 172, 174, 175, 176, 177 and 200 series

Once the service changes are implemented, SacRT will continuously monitor each route to optimize and adjust service on a quarterly basis as needed. For more information on the project, visit sacrt.com/sacrtforward or email sacrtforward@sacrt.com or call 916-557-4545.

Concerts in the Park is Back!

Get ready to press play to summer at Sacramento's favorite free weekly music festival – Concerts in the Park! Rock out to the impressive mix of talent and genres featuring nationally touring bands and hometown favorites with the area's hottest DJs spinning between sets. Sacramento's favorite outdoor concert series kicks off with Sacramento-based Joy & Madness (May 3), followed by headliners Souls of Mischief (May 10), DREAMERS (May 17), Emarosa (May 24) and Lyrics Born (May 31).

It's easy to take SacRT to this fun event with several bus routes serving downtown and light rail stations just a short walk to the plaza. Always free and always fun for all ages, Concerts in the Park at Cesar Chavez Plaza is more than just great music, the series has become a 12-week festival. Weekly activations, including live art with local artists creating murals as bands rock the stage, theme nights, special appearances, a rotating lineup of local food trucks, boutique vendors and cold drinks from the Bud Light bar.

Free Fridays run Friday, May 3 through Friday, July 26 from 5 p.m. to 9 p.m. at Cesar Chavez Plaza, 901 J Street. For more information, visit GoDowntownSac.com/CIP. For SacRT route, schedule and fare information, visit sacrt.com or call 916-321-BUSS (2877).

SacRT Student Summer Pass Sale – 3 Months for \$30!

Pending SacRT Board approval on Monday, May 13, students in grades K through 12 can take advantage of the three-month Student Summer Pass sale, which brings the already discounted \$20 student monthly pass down to just \$30 for all three months. That means unlimited rides on SacRT buses and light rail for June, July and August! If approved, the Student Summer Pass will go on sale starting Monday, May 20.

To purchase the summer pass, download ZipPass, SacRT's mobile fare app, from the App Store or Google Play; or pick up a Connect Card from SacRT's Customer Service and Sales Center (adjacent to the 13th Street Station), Raley's/Bel Air Markets or order one online at connecttransitcard.com. Visit sacrt.com for details.

SacRT's Pre-Paid Ticket & Pass Exchange Underway

Effective July 1, 2019, SacRT buses and light rail fare vending machines will no longer accept pre-paid tickets and passes with a June 30, 2019 expiration date. This year, SacRT staff started the ticket and pass exchange earlier, on Monday, April 1, 2019, in order to provide better customer service, shorter wait times and ample opportunity for staff to answer questions about the transition to Connect Card and ZipPass fare

options. In addition, transferring the value on to electronic fare media eliminates the need for future paper ticket and pass exchanges.

From Monday, April 1, 2019 through Friday, May 31, 2019, customers have the option to exchange current, unvalidated Basic and Discount single fare paper tickets or daily passes (June 30, 2019 expiration date) for the fare equivalent value only on electronic media, Connect Card or ZipPass. Starting on June 1, 2019 through Saturday, August 31, 2019, the exchange will also include paper fare media.

Customers can exchange their pre-paid tickets and passes at the SacRT Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street Station).

To make it more convenient for our customers, other exchange locations will be scheduled over the next couple of weeks at key light rail stations. Please check sacrt.com or call 916-321-BUSS (2877) for updates.

Important Dates:

Monday, April 1: Pre-paid ticket and pass exchange begins (for cash value of tickets transferred to Connect Card or ZipPass ONLY)

Monday, June 3: Current valid pre-paid tickets pass exchange to include paper fare media

Sunday, June 30: Current valid pre-paid tickets and passes expire

Saturday, August 31: Last day of pre-paid ticket and pass exchange

Extended Weekday Hours (8 a.m. to 5:30 p.m.):

Monday, April 1 through Friday, August 30

Special Saturday Hours (10 a.m. to 2 p.m.):

- June 1, 2019
- June 29, 2019
- July 27, 2019
- August 31, 2019

Visit sacrt.com for details.

SacRT to Operate Elk Grove's e-tran Bus Service July 1

SacRT is excited to announce a new partnership with the City of Elk Grove to operate their e-tran bus service beginning Monday, July 1, 2019. On March 13, the Elk Grove City Council unanimously approved a service contract, which includes operating e-tran bus service and e-van paratransit service. The addition of Elk Grove service into the

larger SacRT network allows for seamless connectivity for customers and better transit service for Elk Grove residents.

The e-tran commuter bus service, that connects Elk Grove residents to their jobs downtown, and other fixed-route service will not change under the new service contract. Over time, and as Elk Grove's public transit service needs grows, City residents will benefit from the variety of service options and improvements available through SacRT. All qualified e-tran employees will be offered similar positions within SacRT. In addition, the e-tran branding and contact information will not change.

TSA honors SacRT with 'Gold Standard' Award for Transit Security

The Transportation Security Administration (TSA) honored SacRT with the prestigious national Gold Standard Award during SacRT's Board of Directors meeting on April 8.

TSA Federal Security Director Sid Hanna presented the award to SacRT's General Manager/CEO Henry Li.

The Gold Standard Award is the top recognition TSA can give to a transit agency for achieving top scores during an annual review of 17 categories of security and emergency preparedness elements. The review evaluates several aspects of a transit agency's operations, including the security plan; security training; drills and exercise programs; public outreach efforts; and background check processes.

TSA has oversight of 6,800 public transit agencies in the country and only seven achieved scores high enough to receive the most recent Gold Standard Award, with SacRT scoring a 98%.

Take SacRT to the Rainbow Bridge Celebration

Celebrate the 100th anniversary of the iconic Rainbow Bridge at the Centennial Celebration taking place in Folsom's Historic District on Saturday, May 4.

For the first time in decades, the Rainbow Bridge will close to vehicular traffic to allow the community to enjoy the bridge by foot. A rededication and ribbon cutting ceremony will take place at 10 a.m. and Folsom-grown, world-renowned slackline athlete Ryan Robinson will attempt to break a world record by tight roping between Lake Natoma Crossing and the Rainbow Bridge.

Attendees can learn about the landmark bridge and enjoy the festival, historic walking tours, interactive activities and more. The morning events are free and open to the public. Remember to take light rail to the Historic Folsom Station. For route and schedule information, visit sacrt.com or call 916-321-BUSS (2877). To download a free ride flyer valid for the event, visit folsomrainbowbridge.com and click on the "Event Transportation" link.

A ticketed event hosted by the Folsom Historic District Association will take place from 4:30 p.m. to 7:30 p.m. and will feature gourmet food and libations provided by Historic District restaurateurs. To purchase tickets, visit historicfolsom.org. The day will conclude at 8 p.m. with a free special concert by the Folsom Lake Symphony in the Historic District Amphitheater. Learn more about event details at folsomrainbowbridge.com.