

Next Stop News March 2017

Pre-Paid Ticket and Pass Exchange

Effective June 30, 2017, RT buses and light rail fare vending machines will not accept pre-paid tickets and passes with a June 30, 2017 expiration date.

From June 1 through August 31, 2017, customers may exchange current, unvalidated Basic and Discount single fare tickets or daily passes (June 30, 2017 expiration date) for new fare media (June 30, 2019 expiration date) at the RT Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street light rail station) Monday through Friday from 9 a.m. to 5:30 p.m.

Important Dates:

- Thursday, June 1 – Pre-paid ticket and pass exchange begins
- Friday, June 30 – Current pre-paid tickets and passes expire
- Thursday, August 31 – Pre-paid ticket and pass exchange ends

Extended Weekday Hours:

- June 1 through June 9 – 8:30 a.m. to 5:30 p.m.
- June 26 through July 27 – 8:30 a.m. to 5:30 p.m.
- August 28 through August 31 – 8:30 a.m. to 5:30 p.m.

Special Saturday Hours:

- Saturday, June 24 – 10 a.m. to 2 p.m.
- Saturday, August 26 – 10 a.m. to 2 p.m.

Visit sacrt.com for details.

Have You Thanked Your Driver Lately?

Transit drivers don't have an easy job, they just make it look that way. For hours on end, your driver manages to keep a schedule, check fares, give directions, announce stops, remember requests and more. All while safely maneuvering an extra-large vehicle through unpredictable traffic, tough weather conditions and some really tight spaces. Needless to say, they deserve our thanks!

Join us on March 17 to celebrate RT's hard-working bus and light rail drivers. It could be as simple as a smile and a wave as you're boarding and a "thank you" when you leave. You can also show your appreciation by spreading the word on social media #tdad. And don't forget to submit an official commendation by calling 916-557-4545 for a job well done, so your drivers can be formally recognized for their efforts.

Take RT to the 2017 Capitol Beer Fest

Play it safe and take RT to the 2017 Capitol Beer Fest on Sunday, March 12. Enjoy good food, live music and a wide variety of beer from 125 brewers and 18 food vendors during the 7th annual Capitol Beer Fest from 1 p.m. to 5 p.m. This year's Festival will take place at a new venue, the 5th Street bridge, just steps from RT's Sacramento Valley Station and Route 30 bus stop.

Tickets range from \$15 to \$65 and all proceeds benefit the Runnin' for Rhett Youth Fitness Program. For event information and tickets, visit capitolbeerfest.com. For RT route and schedule information, visit sacrt.com.

January 2017 Bus and Light Rail Timetable Book Available Online

In an effort to ensure that RT's Bus and Light Rail Timetable Book has the most up-to-date information; and, avoid the waste of printing Bus Books that become outdated within a few months due to quarterly service changes, RT's Bus and Light Rail Timetable book will only be available in an electronic format online. Visit sacrt.com to view or print the sections of the Bus and Light Rail Timetable book that you need. RT will continue to print free route specific timetables.

RT's System Map will still be available for purchase at the Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street Station) for 25¢ by early April.

RT's March 2017 Golden 1 Center Service Calendar

Regular light rail service to Folsom stations ends at approximately 7 p.m. on most nights. However, to serve riders traveling to and from Golden 1 Center, RT operates extended Folsom service on major event nights and Kings games.* RT will operate special service trains from downtown to Folsom (Hazel, Iron Point, Glenn and Historic Folsom) for up to 45 minutes post-event (end of game or last encore). For example, if a Kings game ends at 10 p.m., two special trips to Folsom will operate between 10 p.m. and 10:45 p.m.

For more frequent service and extended security hours, Folsom, Cameron Park and El Dorado Hills customers should park and ride from the Sunrise Station. All other light rail lines and stations have late night service.

RT will operate additional trains and extended light rail service for the following March 2017 events. For all other events, RT will operate on a regular schedule (no extra Folsom service).

- Wednesday, March 1 – Kings

- Sunday, March 5 – Kings
- Thursday, March 9 – Blake Shelton
- Friday, March 10 – Kings
- Saturday, March 11 – Kings
- Monday, March 13 – Kings
- Friday, March 17 – 2017 NCAA Men's Basketball Championship
- Sunday, March 19 – 2017 NCAA Men's Basketball Championship
- Wednesday, March 22 – Kings
- Sunday, March 26 – Ariana Grande
- Monday, March 27 – Kings
- Wednesday, March 29 – Kings
- Thursday, March 30 – Eric Church

*Due to severe damage to a crossing gate mechanism near Natoma Crossing in Folsom caused by a large truck, RT is operating a shuttle bus not light rail trains from the Historic Folsom Station to the Iron Point Station until repairs are completed by March 8. Passengers may find it more convenient to park and ride light rail from the Iron Point Station; or, Sunrise Station for more frequent light rail service.

Folsom Service Disruption Update

The process to get light rail service restored between the Historic Folsom and Iron Point light rail stations has unfortunately taken longer than anticipated, because it required much of the hardware to be custom built off site. One of the instrument cases is almost complete and will go through a series of static tests with installation expected the first weekend in March. Much like the start of new light rail service, there will be a series of safety tests that follow the installation. Depending upon how the testing goes, RT will be able to resume regular light rail service on Wednesday, March 8.

We know this service disruption has severely impacted your commute and thank you for your patience during reconstruction.

Monthly Parking Permit Changes

Effective March 2017, RT will no longer issue hangtags for monthly parking permits for RT park-pay-and-ride lots (with the exception of the Cosumnes River College (CRC) parking structure). Proof of payment for monthly parking permits will be checked by the license plate number or the last four digits of the VIN (located at the base of the front windshield) of the vehicle.

In order for RT to operate more efficiently, we have partnered with the City of Sacramento to enforce parking at all of RT's paid parking lots, which includes Watt/I-80, Watt/I-80 West, Roseville Road, Power Inn, Franklin, Meadowview and Florin light rail

stations. Enforcement will be provided through City vehicles with mounted cameras that will patrol the parking lots. This is why hangtags are no longer an option.

When purchasing a monthly parking permit online, customers will need to enter their license plate number. This will enter the vehicle into the system, showing that it can validly be parked in RT's park-pay-and-ride lots. Up to two license plate numbers can be entered in the system, but only one car can be parked in an RT paid lot at a time.

If a customer purchases their parking permit in person at the Customer Service and Sales Center, located at 1225 R Street, he/she will need to provide the license plate number or the last four digits of the VIN to the customer service representative.

Park-and-ride lot users using the CRC parking structure need to purchase a hangtag for \$20 to be placed on the rearview mirror, and can enter their license plate number or VIN to park in all other RT lots. The CRC parking permit hangtag can also be purchased either online or at the Customer Service and Sales Center.

RT's electronic monthly parking permits take 1 to 2 business days to process and enter into the database. The CRC monthly parking permit hangtags take approximately 5 to 10 business days to process and deliver via US Post Office. A shipping and handling fee will apply for mailed merchandise only.

RT's New Online Store

Visit RT's updated online store, where riders can purchase monthly parking permits, and Basic monthly passes and Discount senior/disabled monthly stickers with the click of a mouse (stickers must be attached to an RT senior or disabled photo ID card to be valid).

Park-and-ride lot customers using the CRC parking garage or surface lots will now need to purchase a hangtag for \$20 to be placed on the rearview mirror, and can enter their license plate number or the last four digits of the VIN to park in all other RT lots.

The monthly parking permit for RT paid lots is \$15. When purchasing an RT monthly parking permit online, customers will need to enter their license plate number or VIN. No hangtag will be issued for this permit.

RT Basic and Discount monthly passes and CRC monthly parking permits take approximately 5 to 10 business days to process and deliver via US Post Office. A shipping and handling fee will apply.

For more information, visit the new store at shop.sacrt.com.