

Next Stop News August 2017

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Take Advantage of SacRT's Free Ride Days!

SacRT appreciates all of its customers and will be holding several free ride days during the month of August to thank students, seniors and persons with disabilities for riding. For students heading back to school, the free ride days are school district specific. Please check the schedule below and have your school ID or proof of identification ready to show the bus operator and light rail transit agents if asked.

- **Tuesday, August 8, through Thursday, August 10, 2017:**
Students in the following school districts can ride for free:
 - Elk Grove
 - Folsom-Cordova
 - Natomas
 - Twin Rivers
 - San Juan
- **Monday, August 21, 2017:**
Seniors and persons with disabilities can ride for free on National Senior Citizens Day.
- **Thursday, August 31, 2017:**
Students in the Sacramento City School District can ride for free.

Rider Alert

September 2017 Service Changes

Effective Sunday, September 3, 2017, SacRT will implement the following service changes:

Routes 29: Arden – California Avenue (Weekday Schedule Changes)

Time will be added to the second AM trip and both PM trips to improve on time performance. All affected trip times will shift accordingly. Please refer to the new timetable for schedule details.

Route 34: McKinley (Weekday Schedule Changes)

The outbound trips that depart the 8th & O bus stop at 1:20 p.m. and 2:20 p.m. will depart 10 minutes later at 1:30 p.m. and 2:30 p.m. All affected trip times will shift accordingly. Please refer to the new timetable for schedule details.

Route 88: West El Camino (Weekday Schedule Changes)

Times will be adjusted on most trips to improve on time performance. Trip arrivals and departures at the Arden/Del Paso Station will remain the same. Please refer to the new timetable for schedule details.

Connect Card is Here!

Effective Monday, August 14, 2017, customers wishing to purchase SacRT Basic monthly passes online through the sacrt.com website will be redirected to register for the Sacramento region's new electronic fare smart card, the Connect Card.

In addition to using it as a monthly pass, the Connect Card comes with a host of benefits for customers to enjoy, such as:

- **More Ways to Pay:** Reload your Connect Card online, at the SacRT Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street light rail station) or at participating Raley's and Bel Air markets.
- **Autoloads:** Set it and forget it. Use the Connect Card website at ConnectTransitCard.com to automatically renew your pass and/or cash value.
- **Added Security:** Register your card for protection in case of loss or theft.
- **Easy Transfers:** Free 90-minute transfer with single ride ticket on Connect Card.
- **Daily Best Fare:** RT riders will never pay more than the daily pass price on any given day.

- **One Card to Ride Them All:** Use your card to ride all nine participating transit providers.
- No online shipping and handling fees.

*Discount riders will need to pick up their Connect Card/photo ID in person at the 1225 R Street Customer Service and Sales Center location (adjacent to the 13th Street Station).

Tap and Go!

Be sure to tap your Connect Card when boarding the bus or at the Connect Card reader located at all light rail stations before boarding the train. Whether you have a monthly pass or a single ride, you must tap your Connect Card to activate your fare. Transit Agents checking your Connect Card will issue a citation to passengers who have not activated (“tapped”) their Connect Card.

To learn more about the Connect Card, visit ConnectTransitCard.com today!

New Mobile Fare App Coming Soon!

SacRT will soon be transitioning to a new mobile fare app, ZipPass. ZipPass will replace the current pilot RideSacRT app effective Friday, September 1, 2017.

ZipPass is expected to be available for download from the App Store for iPhone or Google Play for Android, starting Tuesday, August 15. To allow a window for riders to transition to the new app, fare purchased through the RideSacRT app can be activated through Sunday, October 15, 2017.

The RideSacRT app will officially be discontinued at the end of service on October 15. Riders are encouraged to use their pre-purchased tickets and passes on RideSacRT prior to this date, or they will be refunded to their original method of payment. Pre-purchased fare cannot be transferred from RideSacRT to ZipPass.

ZipPass will have all of the functionality of the RideSacRT app. A passenger can pre-purchase fare products on ZipPass, where they will be stored until you are ready to ride. Tap to activate the ticket and you are all set!

SacRT’s August 2017 Golden 1 Center Service Calendar

Regular light rail service to Folsom stations ends at approximately 7 p.m. on most nights. However, to better serve passengers traveling to and from Golden 1 Center, SacRT operates extended service to Folsom for major events. SacRT will operate special service trains from downtown to Folsom (Hazel, Iron Point, Glenn and Historic Folsom) for up to 45 minutes post-event. For example, if a concert ends at 11 p.m., two special trips to Folsom will operate between 11 p.m. and 11:45 p.m.

For more frequent service and extended security hours, Folsom, Cameron Park and El Dorado Hills customers should park and ride from the Sunrise Station. All other light rail lines and stations have late night service.

RT will operate additional transit and extended light rail service during the following August 2017 events. For all other events, RT will operate on a regular schedule (no Folsom service).

- Tuesday, August 1, 2017:
Ed Sheeran and James Blunt
- Wednesday, August 2, 2017:
Neil Diamond
- Sunday, August 13, 2017:
Kendrick Lamar
- Tuesday, August 15, 2017:
Lady Gaga
- Friday, August 25, 2017:
Tom Petty & The Heartbreakers

Pre-Paid Ticket and Pass Exchange

Effective June 30, 2017, SacRT buses and light rail fare vending machines will not accept pre-paid tickets and passes with a June 30, 2017, expiration date.

From June 1 through August 31, 2017, customers may exchange current, unvalidated Basic and Discount single fare tickets or daily passes that are set to expire on June 30, 2017. During this timeframe, new fare media will be issued free of charge with an expiration date of June 30, 2019. Tickets and passes can be exchanged at the SacRT Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street light rail station). The center is open Monday through Friday from 9 a.m. to 5:30 p.m.

Important Dates:

- Thursday, August 31 – Pre-paid ticket and pass exchange ends

Extended Weekday Hours:

- August 28 through August 31 – 8:30 a.m. to 5:30 p.m.

Special Saturday Hours:

- Saturday, August 26 – 10 a.m. to 2 p.m.

Visit sacrt.com for details.

Get Your SacRT Student Photo ID Card Now

Why wait until the school year begins? Get your SacRT Student ID card now and ride at a discounted rate all summer!

The photo ID cards are available for only \$2 during the months of June, July and August. The card regularly sells for \$3, so take advantage of the cost savings. Students, ages 5 to 18, must show proof of school enrollment or be accompanied by a parent or guardian to receive the SacRT Student ID card. To purchase the photo ID, stop by the Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street Station), Monday through Friday, from 9 a.m. to 5:30 p.m.

With a Student ID card, passengers may purchase monthly and semi-monthly student stickers at retail outlets throughout the Sacramento region. A current sticker must be affixed to a current SacRT Student ID card in order to be valid.